



## Aviation and Aerospace

- Throughout its history, GGS has integrated many key components into its development process from such highly respected and well-known quality assurance programs such as Lean Thinking and Six Sigma
- GGS is certified to the internationally recognized quality standards of ISO9001:2008, with all work routinely audited for process excellence and content quality. Regularly scheduled audits are conducted by BSI Management Systems, as well as an internal team working as part of the firm's 'Passion For Excellence' quality assurance program
- GGS can provide on-site staffing solutions to meet your future or unplanned technical services needs – ranging from highly qualified technical writers and parts analysts to technical service representatives. This ability to place technically skilled resources on-site with a GGS working group team leader can give any OEM the ability to get high quality product documentation into the hands of its dealers and customers faster than its competition!
- Our deliverables are adaptable to either hard-copy printed manuals or a variety of electronic formats, including on-line interactive manuals for service personnel that allow for self-testing and review from remote locations



GGS Technical Publication Services, the world's largest privately-held technical information services company, is comprised of more than 300 team members strategically located at our seven office locations as well as on-site at many customer facilities throughout the world.

We can provide a mix of on-shore, near-shore, and off-shore technical resources, as project demands or budgetary requirements may dictate, in delivering unmatched 24/7/365 'turnkey' service.

Since its founding, GGS has provided unmatched service and delivery of technical information and data from offices located in Pennsylvania, New York, North Carolina and Puerto Rico, as well as India (two locations), and China.

GGS offers several cost-effective solutions for our clients. One of them is the flexibility provided through our ITAR-compliant facility in Puerto Rico. This provides our customers with the benefit of wage differentials between Puerto Rico and the continental U.S., while receiving the same expertise, project oversight and quality of work found at any GGS location.

The Aviation and Aerospace marketplace is a prime area of expertise at GGS. All of our deliverables are developed to Air Transport Association (ATA) Spec2000, S1000D and MIL Spec standards.

GGS continually keeps abreast of the ever-changing needs of the industry, today

servicing as an active member of the Aviation Suppliers Association's (ASA) Civil Aviation Working Group for the implementation of S1000D standards.

GGS can author and maintain your ATA-compliant technical documentation, having a wealth of experience in a variety of classes and types of IETMs including working in 2D or 3D modeling. In addition, we can utilize our own common source database known as OUTREACH® by GGS to help you reduce process times, improve efficiencies, and hold down costs in managing your large volumes of data.

Our highly-skilled teams can develop complex wiring diagram and schematic information, or handle a wide variety of data conversions in HTML, SGML or XML formats. GGS can create, integrate or update technical information seamlessly into your existing common source database, for ease of functionality and greater productivity.

Do you need to move complex information to multiple points across the world?

Utilizing the power of the Internet, our technical staff can work in concert with our in-house IT staff in creating a highly dynamic web site for an enhanced flow of information to your remotely located operations.

We also have the ability to quickly integrate your source data, complex artwork and other electronic information into your site and post it live on the World Wide Web – in just hours, not days.



  
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