



Automotive and Transportation Equipment

- Throughout its history, GGS has integrated many key components into its development process from such highly respected and well-known quality assurance programs such as Lean Thinking and Six Sigma
 - GGS can provide on-site staffing solutions to meet your future or unplanned technical services needs – ranging from highly qualified writers and parts analysts to technical service representatives
- Our ability to place technically skilled resources on-site with a GGS working group team leader can give any OEM the ability to get high quality product documentation into the hands of its dealers and customers faster than its competition!
- GGS is The Proven Choice for true world class after-market support for many of the world's leading car and truck manufacturers
 - From creating complex illustrated schematics and wiring diagrams, to building a serial number specific parts database system or a need for complex technical writing, GGS Technical Publication Services can add real value to your aftermarket service and parts operations!



GGG Technical Publication Services is the world's largest privately-held technical information services company, comprised of more than 300 team members strategically located at our seven office locations as well as on-site at numerous customer facilities throughout the world.

We can provide a mix of on-shore, near-shore, and off-shore technical resources, as project demands or budgetary requirements may dictate, in delivering unmatched 24/7/365 'turnkey' service.

GGG was founded in 1988 in York, Pennsylvania USA as General Graphic Services. In 1997 the name was changed to GGS Information Services.

Today, GGS Technical Publication Services provides unmatched service and delivery of technical information and data from offices located in Pennsylvania, New York, North Carolina and Puerto Rico, as well as India (two locations), and China.

GGG is certified to the internationally-recognized quality standards of ISO9001:2008, with all work routinely audited for process excellence and content quality. Regularly scheduled audits are conducted by BSI Management Systems as well as an internal team that is part of the firm's 'Passion For Excellence' quality assurance program.

Whether your technical documentation needs call for the development of new subject matter or updating existing material regardless of the format – or you require conversion assistance to deal with older microfilm, aperture cards, or paper documents - GGS can integrate any material seamlessly into your existing document system.

That also extends to our extensive experience in Internet site hosting, as well as front-end development and content programming through our in-house staffs.

GGG can offer such dynamic powerful tools as our OUTREACH® content management system, a true "Just-In-Time" parts information aftermarket management system where publications can be fully customized based on product Serial Number and each part can be tracked and illustrated.

Information in the system can be updated and produced within just 24 hours, and OUTREACH® can create a recommended spare parts list as well. This automated data management system is fully Microsoft Windows® compliant and can run in either a networked or stand-alone configuration.



We've been a partner to many of the leading names in the transportation, construction, and agricultural equipment business since our founding in 1988, and today we are an active member of the Association of Equipment Manufacturers (AEM), whose mission is to support the future growth and technological progress of OEMs worldwide. We stay abreast of the latest trends and needs of those in the automotive, transportation and agricultural equipment manufacturing industry.

GGG Technical Publication Services can be your 24/7/365 resource for developing complex technical illustrations, authoring service and training materials, or compiling and converting older documents into new and easily searchable (and highly secure) electronic databases.



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