



Military and Government

Logistics Engineering Services

- Logistic Support Analysis Records (LSAR)
- Logistic Management Information (LMI)
- Reliability Centered Maintenance (RCM)
- Maintainability / Supportability Analysis
- Level of Repair Analysis (LORA)
- Failure Mode Effects Analysis (FMEA)
- Failure Mode Effects Analysis and Criticality Analysis (FMECA)
- Failure Reporting, Analysis, Corrective Action (FRACAS)
- Design Failure Modes and Effect Analysis (DFMEA)
- Process Failure Modes and Effect Analysis (PFMEA)
- Safety Hazard Analysis
- Provisioning Technical Documentation (PTD)
- Support Equipment Recommendation Data
- Manpower & Personnel Integration (MANPRINT)

Technical Manuals

- Organizational/Intermediate and Depot Level Manuals
- Repair Parts & Special Tools List (RPSTL)
- Interactive Electronic Technical Manuals (IETMs)
- Operator Manuals
- User Manuals
- Support Equipment
- Wiring Diagram Manuals
- Technical Orders (TOs)
- Illustrated Parts Breakdown (IPBs)

Training

- Classroom Instruction Courses
- Computer Based Training
- Instructor Led Training
- Task and Skill Analysis
- Criterion Objectives Determination
- Instructional Guides
- Student Guides
- Test and Measurement

GGG Technical Publication Services, the world's largest privately-held technical information services company, is comprised of more than 300 team members strategically located at our seven office locations as well as on-site at numerous customer facilities throughout the world.

We can provide a mix of on-shore, near-shore, and off-shore technical resources, as project demands or budgetary requirements may dictate, in delivering unmatched 24/7/365 'turnkey' service.

GGG was founded in 1988 in York, Pennsylvania USA as General Graphic Services. In 1997 the name was changed to GGG Information Services.

Today, GGG Technical Publication Services provides unmatched service and delivery of technical information and data from offices located in Pennsylvania, New York, North Carolina and Puerto Rico, as well as India (two locations), and China.

All customer data is centrally located within a controlled-access data center located at the company's York, PA headquarters facility, which holds a 'Secret'-level clearance.

GGG is certified to the internationally recognized quality standards of ISO9001:2008, with all work routinely audited for process excellence and content quality. Regularly scheduled audits are conducted by the BSI Management Systems, as well as an internal team working as part of the firm's 'Passion For Excellence' quality assurance program.



Throughout its history, GGG has integrated many key components into its development process from such highly respected quality programs as Lean Thinking and Six Sigma.

GGG develops data in accordance with a wide range of MIL standards such as:

MIL-STD-1388-2B	MIL-STD-2361C
MIL-PRF-38807	MIL-PRF-49506
MIL-STD-38784	MIL-STD-38804
MIL-STD-40051-1, -2	

We can produce and deliver Technical Manuals and Technical Orders in either hard copy or electronic formats and Interactive Electronic Technical Manuals (IETMs) and Provisioning technical documentation. We also skillfully develop and deploy a wide array of computer-based training programs for field personnel.

We're well-versed in document creation in SGML/XML formats, and also possess archiving and repository capability with 24-hour technical support. We can provide our resources on-site or at our York facility, or arrange for a combination of both to meet your program requirements.

Our experienced content developers and subject matter experts work closely with our customer's technical staffs in carrying out programming and IT functions, so that we can deliver solutions that optimize the value that's already present in your information assets.

For more about our work in the military and government services sectors, visit us at http://www.ggs-techpubs.com/military/military_main.htm.


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