



The World's Leading Provider of Technical Information Services

GGG Technical Publication Services is the largest privately-held technical information services company of its kind – offering a variety of on-shore, near-shore and off-shore solutions to meet the specific needs of equipment manufacturers.

From technical writing and illustrating to parts database management services, training module development and content management, GGS provides unique solutions that add real value to your firm's business.

This includes staffing solutions where we recruit and place technically savvy professionals on-site at your facility – whether for a single short-term project or multiple projects of longer duration.

All production operations meet the International Standards Organization's ISO 9001:2008 guidelines for quality, as certified by The BSI Group (BSI).

With offices in the continental U.S., Puerto Rico, India (two locations) and Shanghai, China, only GGS can deliver technical product information expertise with a true global touch!



"Your services are excellent and your company is very reliable, which is very important to us."

– Deputy General Manager,
Customer Care, International Operations
Mahindra & Mahindra

Technical Writing

Simply said, the best content starts with the best writers and the most knowledgeable subject matter experts.

At GGS, each of our work groups function as an independent task team based on specific skill sets and their depth of background and experience in working with the engineering and manufacturing data of a particular type of product.

Whether developing simple narrative text or a complex tear-down procedure, you can be assured the team member working on your product speaks your customer's language.

We can produce deliverables in HTML, SGML and XML utilizing a wide variety of commercial off the shelf programs that suit your needs and integrate best with your existing publication system.

Technical Illustration

Every picture tells a story. And every informative story has great 'pictures' to better communicate your message.

Our content specialists can take your original engineering prints or BOMs and make your technical drawings come to life using Dreamweaver, Macromedia Flash and other powerful illustrative tools.

Whether it's in print or electronic format, our easy-to-comprehend illustrations capture the importance of the function or safe operation of your product or specific component.

Ranging from electrical schematics and wiring diagrams to hydraulic and fluid power systems, our experience can inject animation, life and interest into your part for your end-user or service technician.

High Value, Cost Effective Production and Aftermarket Information Solutions

- Technical Writing
- Technical Illustrating
- Service, Maintenance, Diagnostic Materials
 - Legacy Data Conversions
- Training Programs - Operation and Service
- SGML and XML Authoring and Conversions
- Model and Serial Parts Database Systems
 - Interactive Training

Parts Database Systems

Whether your requirement is for a system that's Model Number or Serial Number specific, OUTREACH By GGS® can custom-tailor a database management system perfect for your needs.



Utilizing state-of-the-art relational database technology, this system allows daily synchronization of engineering and source data. Information can be easily entered, understood and manipulated - delivering high efficiency with a low production cost to you and your company.

By extracting the source data and processing information within the database, documentation that would take weeks or months can now reach your customer literally overnight.

Training Programs

GGG has a rich history of developing training packages in both print and electronic form for leading OEMs as well as various agencies within the U.S. government.

Our easily navigated and concise programs can be hosted on-line at our secure limited-access datacenter at our U.S. headquarters facility, or distributed via your dealer network in either CD or high-volume DVD format.

Our packages have ranged from products as diverse as large commercial cooling systems to construction and ag equipment – in a wide variety of languages.

Our content can be neatly structured and organized to meet any MIL-Spec standard or organizational requirement for any international market.

